

ABBOTTSWOOD MEDICAL CENTRE

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If you need this letter in an alternative format then please do let us know

Dear Patient

Management of Patients with Long Term Conditions

The NHS is recommencing work previously stopped or delayed due to the Coronavirus Outbreak. We would like to update you on how we are proposing to manage your medical condition/s going forward. This is based on current guidance which can change frequently.

Patients should be advised that caution is needed – the NHS is still dealing with the incredibly difficult task of responding to COVID-related demand and there will be risks and challenges in pivoting back to more routine care.

Please note we will contact you about information needed for your review; you do not need to contact us to ask when your appointment will be.

For your safety we will aim to manage your condition remotely if we are able to, ie over the telephone, via text message or email. We will ask you to send information back to us via text message or email if you are able.

If you have provided us with a mobile phone number, we may send you a text message asking for some information, for example your weight, height and blood pressure reading. If you do not have a Blood Pressure machine at home then we would be grateful if you are able to investigate purchasing one. If we require you to have a blood test we will ask you to book this once you have sent in the necessary information.

We are very grateful for the understanding and patience of our patients' as we have adapted our service provision during these unprecedented times.

Yours sincerely

Drs Wunsch, Atkinson, Evans, Embley, Baxter & Kelly